SilkRoad
TECHNOLOGY

SILKROAD PERFORMANCE

Optimize performance with communication, collaboration, and visibility into individual and business goals.

IMPROVE EMPLOYEE LONGEVITY

Early and frequent conversations around goals, expectations, and feedback are critical for setting new hires or transitioning employees up for success. Avoid quick quits and disengagement within your tenured workforce with reinforcing conversations around performance.

DRIVE PERFORMANCE FOR A CHANGING WORKFORCE

Whether you are looking to change or simplify your performance strategies, SilkRoad Performance provides an easy and accessible experience that fits the needs of a modern workforce. SilkRoad Performance is a comprehensive platform that accommodates multiple performance methodologies.

FOR MANAGERS

Simple but powerful tools for ongoing performance feedback, clear visibility into goals and simple performance reviews, enabling managers to focus on coaching and developing people to their fullest potential.

FOR EMPLOYEES

An accessible, intuitive, mobile-friendly experience to drive their performance from anywhere at any time. Employees can solicit feedback, request check-ins, track progress towards goals and quickly complete performance reviews, enabling them to be more productive and engaged.

FOR HR

Powerful, yet easy to manage tools that lower the cost and effort of administration. Dashboards provide insights into performance and opportunities for further coaching and training needed for managers and employees.

IMPROVE USER ADOPTION

SilkRoad Performance features a modern interface and workflow that requires little to no training for employees, managers, and administrators. The user experience was designed to enable users to check-in, provide feedback, and collaborate wherever and however they work.

CHECK-INS

Provide a quick and easy way for employees to document informal meetings with managers while also allowing them both to record quick notes about the outcomes. Check-ins enable teams to remove roadblocks and improve productivity.

FEEDBACK

Facilitates feedback from peers, managers or anyone in the company to provide employees with a broad perspective on their performance in a timely and engaging way. Consistent feedback reduces the risk of regrettable attrition and improves job fulfillment.

EXPECTATIONS

Facilitates a guided conversation between employees and managers to align performance to business priorities and improve efficiencies.

REVIEWS

Reviews enable administrators to create and launch reviews within minutes, speeding time-to-value and reducing the administrative burden of mass events. Employees are able to access and complete their reviews quickly from their device of choice.

GOALS

Adjust goals as business needs and team priorities shift, enabling the organization to increase employee engagement, productivity and alignment. Employees have a clear understanding of how their day-to-day activities map to the organization's strategy and business outcomes.
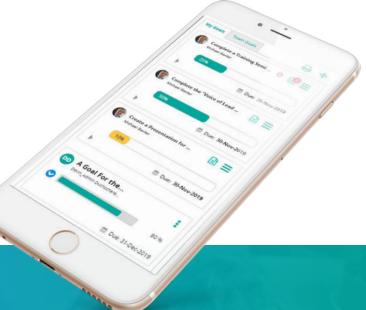
ENGAGE

Capture valuable real-time performance insights between review cycles without any administrative effort. Uncover learning and coaching opportunities to reduce the propensity for undesirable, and potentially costly outcomes. Enable managers to provide more informed reviews with increasingly frequent assessments of performance, especially across project-oriented teams. Consistently reinforce performance expectations, alignment to strategy, and the achievement of goals.

SUCCESSION PLANNING

Optimize your organization for workforce transformation with reports and tools designed to visualize retention, departure, and impact risk. Easily identify high-potential employees to fill gaps, create talent pools and 9-box visualizations to plan impending organizational fluctuations and change. Flexible data-gathering forms allow you to view data and make informed recommendations based on your unique organizational needs.

WORLD-CLASS SERVICES

SilkRoad Global Client Services partners with organizations to help formulate and drive their overall workforce strategy. Drawing from years of experience with companies of all sizes and complexities, SilkRoad Global Client Services leverage established and emerging best practices to help clients get the most value from their human capital investment.

ABOUT SILKROAD TECHNOLOGY

SilkRoad Technology is a software and services platform that helps our clients attract, retain, and align people to their business. Our solutions start with Global Client Services to provide strategic HR and business expertise. SilkRoad then designs secure solutions tailored to your business requirements at scale for global companies. We deliver personalized experiences for employees to drive engagement across the employment lifecycle to enable measurable and better business outcomes.